

JOHANNES HOLDIMAN

(217) 617-8880

johannes@holdiman.me

holdiman.me

As an innovative and results-driven professional, I possess an exceptional blend of problem-solving acumen, dynamic leadership abilities, and a keen aptitude for rapid learning. With a proven record of accomplishment of delivering top-notch performance across diverse industries, I consistently demonstrate a strong commitment to excellence and the ability to adapt and thrive in fast-paced environments. With an innate talent for identifying and resolving complex challenges, I utilize critical thinking, and a collaborative approach to drive meaningful change and deliver outstanding results. As an inspiring leader, I empower and motivate my teams to achieve their full potential, fostering a culture of innovation, collaboration,

EXPERIENCE

01/22 – 04/23

MANAGER, PAPA JOHNS

- Proven record of accomplishment in training and development, team organization, customer relations, team collaboration, and performance management
- Designed and implemented a comprehensive management training program that fostered a culture of continuous learning and improvement
- Streamlined team structures, maximizing productivity and collaboration for a cohesive and efficient work environment
- Successfully addressed customer concerns and inquiries, fostering lasting customer loyalty
- Cultivated a positive work atmosphere that encouraged open communication and teamwork, monitored and evaluated team performance to optimize productivity and operational efficiency

11/2019-5/2021

OWNER, GEM CITY EXCLUSIVE

- Create and upkeep unique websites for business and artist
- Successfully ran an online business that sold limited edition items and streetwear
- Demonstrated entrepreneurial spirit and creativity in starting and growing the business
- Managed the entire process of running an online store, including sales and marketing strategies
- Maintained accurate inventory records and efficiently handled over 100 orders per month
- Developed skills in entrepreneurship, e-commerce, sales and marketing, customer service, and data analysis

01/2019 – 04/2020

ASSISTANT TO THE GENERAL MANAGER, VIP CINEMAS

- Seamlessly transferred files to projectors for accurate and timely content delivery

- Developed and curated film playlists with attention to detail and project management skills
- Implemented automation of lighting systems for a seamless and immersive movie-going experience
- Provided prompt and effective technical troubleshooting, displaying strong problem-solving abilities
- Served as primary point of contact for customer complaints, demonstrating excellent interpersonal and conflict-resolution skills

EDUCATION

PARTIAL COMPLETION

BACHELOR OF POLITICAL SCIENCE, QUINCY UNIVERSITY

Minor: American Sign Language

Completed over 90+ credit hours.

Clubs: ASL Club, Mock Trial Team, and Philosophy Club.

SKILLS AND CERTIFICATIONS

- Working on my COMPTIA A+ Certification.
- Clear writing skills
- Fast learner
- Great customer service
- Fast Typer
- Clear communication